Trust Inheritance: working together with Building Societies by helping to support families at the time they need it most.

We are all too aware of the problems and challenges bereft and vulnerable families have to face when having to deal with a difficult situation; perhaps following the sad passing of a family member or due to a family member’s health deteriorating, resulting in their need for care. This is further highlighted by The Daily Mail’s “Money Mail – Looking After Your Legacy’ campaign” putting pressure on organisations to better help families in what are already stressful situations.

Click here to read the article on Supporting Bereaved Families, written by James O’Sullivan of the BSA; the banks have already started to take action as you can see click here.

For over 25 years, Trust Inheritance have been helping and supporting families in these situations and have experienced these challenges first-hand. Working in conjunction with your Vulnerable Customer Policy, Trust Inheritance are here to help make a difference and to shape the Bereavement Support and options available by providing award winning customer service, structure and support to staff and family members to ensure that things are made as easy as possible.

Our How Much Help Guides can be used by branch or telephone staff and by answering a few simple questions, we can gain the information customers will need to get the right help, in a stress free way. Any training of your staff is minimal as they do not have to give advice.

James O’Sullivan ‘s article demonstrates that out of 500,000 deaths 50% of people would need probate support, however this would leave 50% of people still looking for help even though a Grant of Probate may not be needed.

To find out more about How Much Help, training requirements and the high level of customer care we can provide, contact Angie Wilson.